



Symbiosis School for Online and Digital Learning, Pune
Diploma in Quality Management of Hospital and Healthcare
Organization
Programme Structure 2023-24

1.	OBJECTIVE	1. To impart knowledge of quality standards related to healthcare prescribed by NABH, JCI guidelines & other accredited bodies. 2. To train aspirants to use quality tools and approaches in daily activities 3. To encourage aspirants to develop quality culture and professionalism in hospital & healthcare organizations			
2.	DURATION (IN MONTHS)	12 (Open and Distance Learning)			
3.	INTAKE	100			
4.	RESERVATION	Not Applicable			
5.	ELIGIBILITY	Candidate should be a graduate from any recognized university/ institute.			
6.	SELECTION PROCEDURE	Verification of Eligibility Norms			
7.	MEDIUM OF INSTRUCTION	English			
8.	PROGRAMME PATTERN	Annual			
9.	COURSE & SPECIALIZATION	As per Annexure A			
10.	FEE		Academic Fee p.a	Institute Deposit	Total
	Indian Students (Amount in INR)		46000	0	46000
	International Students	NRI/ PIO/ OCI Category (Amount in US\$)	0	0	0
		Foreign National Category (Amount in US\$)	0	0	0
11.	ASSESSMENT	Each course will have continuous assessment of 70 % and term end assessment of 30% of total marks except campus contact session.			
12.	STANDARD OF PASSING	Candidate should secure at least 50% passing in continuous assessment and term end assessment separately. Award of grade towards campus contact session be based on student's attendance to the same as below: AT: Attended AB: Not attended The student who fails to attend the campus contact session shall not be eligible for award of Diploma since this mandatory academic criterion is not fulfilled. The Class is awarded based on the performance of the student in continuous & term end assessment.			
		Percentage Range	Class		

		50.00 to 54.99%	Second Class					
		55.00 to 59.99%	Higher Second Class					
		60.00 to 69.99%	First Class					
		70% and above	First Class with Distinction					
13.	AWARD OF DIPLOMA	Diploma in Quality Management of Hospital and Healthcare Organization will be awarded at the end of program by taking into consideration the performance in all academic criteria.						
14.	CLASSIFICATION OF MARKS							
Year	Generic Core	Generic Elective	Specialization Core	Specialization Elective	Open Elective	Non-Letter Grade Mandatory Course/s	Non-Letter Grade Audit Course/s	Total
Common								
1	30	0	0	0	0	0		30
Total	30	0	0	0	0	0		30



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Annexure A

Catalog Course Code	Course Code	Course Title	Specialization	Credit	Continuous Assessment	Term End Assessment	Total Marks
Year : 1							
Generic Core Courses							
D4240	0407770101	Essentials of Quality Improvement in Hospitals		6	105	45	150
D4219	0407770102	Project		6	105	45	150
D4181	0407770103	Tools and Techniques for Quality Improvement		6	105	45	150
D4242	0407770104	Standards for Quality in Hospitals		4	70	30	100
D4246	0407770105	Quality in Healthcare		4	70	30	100
D4182	0407770106	Quality Standards for Other Healthcare Organizations		4	70	30	100
D4800	0407770107	Campus Contact Session		0	0	0	Non - Letter Grade Mandatory
Total				30	525	225	750



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Year	Continuous Assessment	Term End Assessment	Total Marks	Total Credits
Year 1	525	225	750	750
Total	525	225	750	750